



Ready to Work: Hospitality Career Pathways

We have a network of employers who are currently hiring!

Start a career as a Housekeeping Room Attendant, Food & Beverage Server, Banquet Server, Front Desk Agent, Line Cook or Kitchen Helper in just **10 weeks**.

ABOUT THE PROGRAM

Otec & The Learning Enrichment Foundation (LEF) offer a 10-week program for individuals looking to build a career in the Hospitality sector.

PROGRAM COMPONENTS

- **4 weeks in-class training in:**
 - National *emerit* Workplace Essentials
 - Service Excellence
 - Food Safety
 - Smart Serve
 - WHMIS
 - Resume Writing & Interview Skills
- **6 weeks on-the-job training**
- **Up to 12 months of post program support including job search assistance, career coaching and mentoring**

GRADUATE SUCCESS STORY

Stacy-Ann decided to re-enter the workforce after a 10 year break. Her biggest challenges were overcoming her lack of confidence and fears of not having the right experience. The Hospitality Career Pathways program highlighted Stacy-Ann's transferrable skills and provided her with new knowledge, skills and certifications needed for the industry. During the program, Stacy-Ann gained employment at the Fairmont Royal York as a part-time Room Attendant. Within 3 months, she was promoted to a full time position with great benefits and employee incentives.

"I would recommend this program to others as the hospitality business is booming, and if you work really hard, you can move up to other positions. I had no experience as a Room Attendant but with the program certifications and a good attitude, this helped me gain employment at this amazing company." - Stacy-Ann, Past Program Graduate

ELIGIBILITY REQUIREMENTS

- English language proficiency
- Minimum grade 10 education or pass equivalency test
- Ontario Works recipient
- Legally entitled to work in Canada

For more information, please contact Otec at: **(p) 416-622-1975 ext. 217**
(e) info@otec.org

Program Location: 116 Industry St, Toronto, ON M6M 4L8

The Learning Enrichment Foundation is committed to complying with the Accessibility for Ontarians with Disabilities Act (AODA). If you require accommodations to participate in this program, please contact jchristianson@lefca.org or call 416-769-0830. LEF is a scent free facility.

