

READY TO WORK GRADUATE

Vinay encourages other new Canadians wanting to work in the tourism sector to take advantage of the *Ready-to-Work* program and to work hard at adapting to Canadian culture.



Vinay Singh

Since starting at Elmwood Spa as Duty Manager in July 2010, Vinay Singh has been promoted twice – first to Line Manager, Guest Services and then to Manager, Guest Services. When congratulated on his success, Vinay humbly responds that it is the result of hard work and good luck.

Since arriving in Canada, Vinay has worked hard at adapting to the culture of the Canadian workplace. He observes and listens. He makes a point of watching how people interact with one another and of listening to the nature of their conversations. He also makes a point of remembering the information presented in Ontario Tourism Education Corporation's (OTEC) *Ready-to-Work* program.

Vinay recognizes that the material covered in the *Ready-to-Work* courses (such as Service Excellence and Workplace Hazardous Materials Information System [WHMIS]) provided important information about how the Canadian workplace functions. The program also offered helpful tips about how to write a résumé and how to prepare for interviews. These tips seemed less significant when they were presented in class but he acknowledges that they really helped him get his first Canadian job.

He believes that acclimatizing is key to finding a good job and being successful at it.

Graduate Profile

Name:

Vinay Singh

Country of origin:

India

Arrived in Canada:

April, 2010

Current Employment:

Manager, Guest Services
at Elmwood Spa



Ready-to-Work
Emplois clés en main

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