



Accelerated Leadership Training Series

# Building Successful Teams

**FREE Leadership Training for Your Team**

**High-functioning teams deserve great leaders. Learn how to align your tourism and hospitality workforce using the must-have conversations you need to build a successful team.**

**Designed for leaders seeking to advance their careers, OTEC's **Building Successful Teams** equips you with the knowledge to build strong relationships, resolve conflicts, empower people, and cultivate a collaborative team environment.**

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## WHO SHOULD ATTEND:

- Managers, supervisors, team leads, and high-potential employees on an advancement track
- Owner-managers
- Full-time, part-time, and contract employees

Take advantage of this FREE training opportunity.  
Contact us at [SFSTraining@OTEC.org](mailto:SFSTraining@OTEC.org)

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## COURSE DETAILS:

- 45-minute self-directed and flexible eLearning module
- 90-minute virtual coaching session to help leaders apply new skills at work
- Instruction by certified, experienced trainers and industry-leading coaches
- Certificate of completion

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## PARTICIPATING LEADERS WILL LEARN TO:

1. Define what makes a high-performing team
2. Identify the four primary components that contribute to a cohesive team
3. Understand how to assess a team's alignment and success
4. Recognize the elements of team trust and the causes of conflict

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## SESSION HIGHLIGHTS:

- **Flexible e-learning format** – do it on your own time, anywhere
- **Master the key skills** you need to communicate effectively
- Practice your skills and **receive feedback** through instructor-led coaching sessions